



Dancik International Professional Services

TECHNICAL SERVICES

Keep your business up and running with Dancik Technical Services

Dancik Technical Services are designed to meet your business needs and assist you in effectively managing system services required to maintain high-quality system performance while controlling operational costs.

Technical Services

Our staff in the Technical Services Department are IBM®-certified service engineers who are available to perform these services:

Get Started Today!

Do you require short-term, project specific tactical services? Or do you need broad-scope, business and technology strategic consulting solutions? Dancik Professional Services has a service offering to fit your needs!

Contact Professional Services

By phone
919.379.3740

By email
solutions@dancik.com

- **IBM System Upgrades**

Reduce the risk of performing a complicated system upgrade yourself and capitalize on our trained experts to ensure a smooth transition to your new server or operating system so that your business can be up and running without extended and costly interruption.

- **Guided PTF Install**

IBM recommends that you keep your system current with the latest permanent and temporary operating system fixes (PTFs). Our staff can assist you with ordering, loading, and applying the latest PTFs from IBM. We can also help you develop a strategy for long-term adherence to keeping current on system fixes.

- **New System Migrations**

Moving your data to a new server can be a complicated task. Let our certified experts do the work for you. We will plan and perform the necessary tasks to get your new system up and running with as little downtime as possible.

- **New Printer Setup**

We are available to configure any IBM printer, using IBM's best practices as a standard.

- **System Cleanup**

Over the years, your IBM system may have been populated with unnecessary or obsolete files and information. Our experts can perform a full system audit of your server and assist you in archiving and deleting these obsolete objects and information.

- **Customized System Services**

If you have other system requirements that are not listed here, chances are that our Technical Services Department can help you with it. Call us to discuss your system needs!



DANCIKINTERNATIONAL

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• **It's All Connected.®**